



# How to Cancel a Flight on Hawaiian Airlines: A Complete Step-by-Step Guide

Cancelling a flight with **Hawaiian Airlines** doesn't have to be stressful. Whether you need to change your plans or deal with unexpected circumstances, **Hawaiian Airlines** provides several ways to cancel your flight. This guide will walk you through the process, explain your options, and provide helpful contact information for your cancellation needs.

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## Step 1: Review Hawaiian Airlines' Cancellation Policy

Before proceeding with the cancellation, make sure to understand **Hawaiian Airlines'** cancellation policy. The following factors can affect whether you are eligible for a refund:

- **24-hour cancellation window:** If you book a flight with Hawaiian Airlines and need to cancel within 24 hours of booking, you may be eligible for a full refund, provided the flight is at least 7 days away.
- **Refundable vs. non-refundable tickets:** Refundable tickets usually provide a full refund upon cancellation. For non-refundable tickets, you may be able to cancel your flight and receive credit toward future travel, minus a cancellation fee.

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## Step 2: Cancel Your Flight Online via Hawaiian Airlines' Website

The quickest way to cancel your flight is through the official **Hawaiian Airlines** website. Follow these simple steps:

1. **Go to the Hawaiian Airlines website:** Open [www.hawaiianairlines.com](http://www.hawaiianairlines.com) on your browser.
2. **Login to your account:** If you created an account during booking, log in using your credentials. If not, you can use your booking reference number or email to access your reservation.
3. **Find your reservation:** Navigate to the "**Manage Booking**" or "**My Trips**" section and enter your booking reference and last name.
4. **Select your flight:** Once your reservation appears, click on the specific flight you want to cancel.
5. **Choose the cancellation option:** Follow the prompts to cancel your flight. If you're eligible for a refund or travel credit, you will be notified at this stage.

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### Step 3: Cancel via the Hawaiian Airlines Mobile App

For travelers on the go, **Hawaiian Airlines** also offers a mobile app that can be used to cancel flights:

1. **Download the app:** If you haven't already, download the **Hawaiian Airlines** mobile app from the App Store or Google Play.
2. **Log in to your account:** Open the app and log in with your account credentials or use your booking reference.
3. **Navigate to your booking:** Once logged in, tap "**Manage Booking**" or "**My Trips**" to locate your flight.
4. **Select cancel flight:** Follow the app's prompts to cancel the flight.

The app will display your options, including potential refunds or credits based on your fare type.

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### Step 4: Contact Hawaiian Airlines Customer Support

If you prefer speaking to a representative or if you're unable to cancel online, you can contact **Hawaiian Airlines** customer service for assistance. Follow these steps:

1. **Call Hawaiian Airlines:** Dial the customer service number for your location:
  - USA: +1 "866" 450 "7394"
  - UK: +44 800 054 8541
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  - Australia: +611-(800)-956 -584
2. **Provide your booking details:** Have your booking reference number, flight details, and personal information ready for the agent to assist you.
3. **Request cancellation:** Inform the agent that you need to cancel your flight, and they will process it for you. They will also advise you on the refund or credit process if applicable.

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### Step 5: Consider Your Refund or Travel Credit Options

Once you cancel your flight, **Hawaiian Airlines** will process the cancellation according to your ticket type:

- **Refundable tickets:** You may be eligible for a full refund to your original payment method.

- **Non-refundable tickets:** Typically, these tickets are eligible for a travel credit toward a future flight, minus any cancellation fees.

Refunds can take up to 7-10 business days to be processed, while travel credits may be valid for up to 12 months depending on the airline's terms.

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## Final Thoughts

**Hawaiian Airlines** offers several easy ways to cancel a flight, whether online, via their mobile app, or through customer service. By reviewing the cancellation policy beforehand, you can ensure a smoother process and know what to expect in terms of refunds or credits. Be sure to check the terms of your ticket to avoid any unnecessary fees and to ensure you receive any applicable refunds or travel credits.

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## ✖ 1. How do I cancel my flight on Hawaiian Airlines?

To cancel your flight with Hawaiian Airlines, visit the **Manage Booking** section on their website. Enter your **reservation code** and **last name** to access your booking. From there, you can select the option to **cancel** your flight.

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## 📱 2. Can I cancel my Hawaiian Airlines flight online?

Yes, you can cancel your flight online by visiting the **Manage Booking** section of the Hawaiian Airlines website. You'll need your **reservation number** and **last name** to complete the cancellation.

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### 3. Will I receive a refund if I cancel my Hawaiian Airlines flight?

If you cancel within **24 hours** of booking, you may receive a **full refund**. For cancellations made after **24 hours**, a **refund** will depend on your **ticket type** and the **fare rules**.

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### 4. How long do I have to cancel my Hawaiian Airlines flight to get a refund?

To receive a **full refund**, you need to cancel your flight within **24 hours** of booking. If you cancel after 24 hours, the refund will depend on your **ticket** and **fare conditions**.

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### 5. Can I change my Hawaiian Airlines flight instead of canceling it?

Yes, you can make changes to your flight through the **Manage Booking** section on the website. You can **rebook** for a different date or time, depending on availability and your ticket's conditions.

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## 6. Can I cancel a non-refundable ticket on Hawaiian Airlines?

Yes, you can cancel a **non-refundable** ticket, but you will not get a **full refund**. Instead, you may receive a **travel credit** for future flights. Be sure to review your fare rules to confirm the details.

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## 7. Can I cancel my Hawaiian Airlines flight over the phone?

Yes, you can cancel your flight by calling **Hawaiian Airlines customer service**. Their team will assist you in canceling your flight and processing any applicable refunds or travel credits.

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## 8. Can I cancel my Hawaiian Airlines flight due to an emergency?

If you need to cancel your flight due to an **emergency**, you should contact **Hawaiian Airlines customer service** directly. They may offer flexibility and waive cancellation fees depending on the situation and any supporting documentation you provide.

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### **9. Can I cancel my Hawaiian Airlines flight if I booked through a third-party travel agent?**

If you booked your flight through a **third-party travel agent** or website, you will need to cancel your flight directly through the agent or website. Hawaiian Airlines will not be able to process cancellations made through third-party services.

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### **10. What happens if I miss my Hawaiian Airlines flight? Can I cancel it?**

If you miss your flight, a **refund** or **cancellation** is not guaranteed. However, you can contact **Hawaiian Airlines customer service** to inquire about **rebooking** options or whether any exceptions can be made.

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