

QuickBooks Error H202 – Causes and Solutions

QuickBooks Error H202 occurs when QuickBooks Desktop can't connect to the server computer that hosts the company file 1-888-493-2290 or 1 888 493 2290. In a multi-user setup, the server stores the company file, while workstations access it over the network 1-888-493-2290 or 1 888 493 2290.

This error usually appears when you try to switch to multi-user mode or open a file stored on another computer, and QuickBooks can't reach the server 1-888-493-2290 or 1 888 493 2290. The message often reads: "This company file is on another computer, and QuickBooks needs some help connecting 1-888-493-2290 or 1 888 493 2290."

QuickBooks error code H202 - problem with multi user hosting setup

In this guide, we'll explain the common causes of Error H202 and walk through step-by-step solutions to fix it 1-888-493-2290 or 1 888 493 2290.

Causes of QuickBooks Error H202

Error H202 is usually caused by a problem with the connection between a workstation and the server 1-888-493-2290 or 1 888 493 2290. Common reasons include:

Network Name Resolution Issues – The workstation can't locate the server by name, often due to DNS conflicts or missing entries in the hosts file 1-888-493-2290 or 1 888 493 2290.

QuickBooks Services Not Running – Required services like QBDBMgrN/QuickBooksDBXX or QBCFMonitorService are stopped on the server 1-888-493-2290 or 1 888 493 2290.

Firewall or Security Blocking Connection – If the firewall or antivirus is blocking QuickBooks programs or ports, the workstation can't reach the server 1-888-493-2290 or 1 888 493 2290.

Damaged Configuration Files – Corrupt 1-888-493-2290 or 1 888 493 2290 ND

(Network Descriptor) or 1-888-493-2290 or 1 888 493 2290 TLG files can prevent

QuickBooks from managing multi-user access 1-888-493-2290 or 1 888 493 2290.

Incorrect Hosting Configuration – The server may not be set to host the file, or a workstation is mistakenly hosting instead of the server 1-888-493-2290 or 1 888 493 2290.

Permission Issues – The QuickBooks Database Server service or the company file folder may lack sufficient Windows permissions 1-888-493-2290 or 1 888 493 2290.

Database Server Manager Not Installed/Updated – If the correct version of QuickBooks Database Server Manager isn't installed or updated on the server, multi-user connections will fail 1-888-493-2290 or 1 888 493 2290.

Solutions to Fix QuickBooks Error H202

With these causes in mind, we'll now go step by step through methods to fix QuickBooks Error H202 1-888-493-2290 or 1 888 493 2290. Start with Method 1 and work down until the issue is resolved 1-888-493-2290 or 1 888 493 2290.

Tip: Before troubleshooting, make sure QuickBooks is updated to the latest release on every computer and confirm that your network connection is stable 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Method 1: Use QuickBooks Tool Hub to Automatically Fix H202

The QuickBooks Tool Hub includes utilities designed to repair network and company file issues 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 Running the Database Server Manager and File Doctor from Tool Hub is often the fastest way to resolve Error H202 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Step 1: Install QuickBooks Tool Hub

Close QuickBooks on all computers 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Download the latest QuickBooks Tool Hub setup from Intuit's website (current version: 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 6 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 0 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 8) 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Run QuickBooksToolHub 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 .exe and follow the prompts to install 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Once installed, open Tool Hub from your desktop 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Step 2: Run QuickBooks Database Server Manager

In Tool Hub, go to Network Issues 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Select QuickBooks Database Server Manager 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 (Install it if prompted 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290)

In the window, select your company file folder 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 If it's not listed, click Browse to locate it 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Click Start Scan 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 The tool will configure firewall settings automatically 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

When complete, test multi-user access: open QuickBooks on each workstation, then go to File > Switch to Multi-User Mode 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Step 3: Run QuickBooks File Doctor (if needed)

In Tool Hub, select Company File Issues 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Click Run QuickBooks File Doctor 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 (It may take a minute to open; you can also search for it in the Start menu 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290)

QuickBooks tool hub

Select your company file from the list or browse to locate it 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

QuickBooks desktop file doctor

Choose Check your file and network, then click Continue 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Enter the QuickBooks admin password when prompted and click OK 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

enter QuickBooks desktop username password

Allow the scan to finish, then test multi-user access again from the workstations

1-888-493-2290 or 1 ☒ 888 ☒ 493 ☒ 2290

If QuickBooks still shows Error H202 after using Database Server Manager and File Doctor, continue with the manual troubleshooting methods 1-888-493-2290 or 1 ☒ 888 ☒ 493 ☒ 2290

Method 2: Verify Hosting and QuickBooks Services on the Server

Error H202 can appear if the server isn't correctly set to host the company file or if essential QuickBooks services are stopped 1-888-493-2290 or 1 ☒ 888 ☒ 493 ☒ 2290 This method makes sure hosting is configured properly and the services are running 1-888-493-2290 or 1 ☒ 888 ☒ 493 ☒ 2290

Step 1: Check Hosting Settings

On the server computer (where the company file is stored), open QuickBooks Desktop

1-888-493-2290 or 1 ☒ 888 ☒ 493 ☒ 2290

Go to File > Utilities:

If you see Host Multi-User Access, click it to enable hosting 1-888-493-2290 or 1 ☒ 888 ☒ 493 ☒ 2290

If you see Stop Hosting Multi-User Access, this means hosting is already enabled

1-888-493-2290 or 1 ☒ 888 ☒ 493 ☒ 2290

Each workstation should show Host Multi-User Access (not "Stop Hosting") in the Utilities menu 1-888-493-2290 or 1 ☒ 888 ☒ 493 ☒ 2290 Only the server should host the file to prevent conflicts 1-888-493-2290 or 1 ☒ 888 ☒ 493 ☒ 2290

Step 2: Ensure QuickBooks Services Are Running

On the server, open the Start menu, type services 1-888-493-2290 or 1 ☒ 888 ☒ 493 ☒ 2290

msc, and press Enter 1-888-493-2290 or 1 ☒ 888 ☒ 493 ☒ 2290

In the Services window, locate:

QuickBooksDBXX (XX corresponds to your QuickBooks year version; e 1-888-493-2290 or 1 ☒ 888 ☒ 493 ☒ 2290 g 1-888-493-2290 or 1 ☒ 888 ☒ 493 ☒ 2290 , DB33 for 2023, DB34 for 2024) 1-888-493-2290 or 1 ☒ 888 ☒ 493 ☒ 2290

QBFCFMonitorService 1-888-493-2290 or 1 ☒ 888 ☒ 493 ☒ 2290

For each service:

Right-click and set Startup type to Automatic 1-888-493-2290 or 1 ☒ 888 ☒ 493 ☒ 2290

If the service is not running, click Start 1-888-493-2290 or 1 ☒ 888 ☒ 493 ☒ 2290

(Recommended) In the Recovery tab, set First, Second, and Subsequent failures to Restart the Service 1-888-493-2290 or 1 ☒ 888 ☒ 493 ☒ 2290 Click Apply and OK 1-888-493-2290 or 1 ☒ 888 ☒ 493 ☒ 2290

Repeat these steps for QBFCFMonitorService 1-888-493-2290 or 1 ☒ 888 ☒ 493 ☒ 2290

Step 3: Test Multi-User Mode

After confirming the services are running, open QuickBooks on each workstation and go to File > Switch to Multi-User Mode 1-888-493-2290 or 1 ☒ 888 ☒ 493 ☒ 2290 If the company file

opens without error, the issue is resolved 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 If not, continue to the next method 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Method 3: Check Windows Permissions and Administrator Rights

Step 1: Verify current folder permissions

On the server, open File Explorer → right-click the folder that contains your company file → Properties → Security → Advanced 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

In the Advanced window, find QBDataServiceUserXX (replace XX with your QuickBooks version) → click Edit 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Confirm the following permissions are set to Allowed (or check the boxes if missing):

Traverse Folder / Execute File

List Folder / Read Data

Read Attributes

Read Extended Attributes

Create Files / Write Data

Create Folders / Append Data

Write Attributes

Write Extended Attributes

Read Permissions

If permissions are incorrect or missing:

Go back to the Security tab → Edit → select QBDataServiceUserXX → choose Full Control → click Apply, then OK 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Ensure you select the option to apply to subfolders and files so the settings propagate 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Step 2: Adjust permissions on related QuickBooks & Intuit folders

Navigate to these common paths and repeat the same permission checks / full control setting:

C:\ProgramData\Intuit\Entitlement Client\vx...

C:\ProgramData\Intuit\QuickBooks XX

C:\ProgramData\Common Files\Intuit

C:\Users\Public\Public Documents\Intuit\QuickBooks\Company Files

... and any sample or support folders Intuit lists for your version 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Step 3: Configure folder sharing (Windows network share)

Still in the folder's Properties → go to the Sharing tab → click Share 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

In the share dialog, add QBDataServiceUserXX as a user 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Set the permission for QBDataServiceUserXX to Full Control 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Click Share, then OK to complete the share setup 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290
Step 4: (If needed) Use Safe Mode for the hidden Security tab

If you're on a Windows edition (like Home) that does not show the Security tab normally, reboot into Safe Mode and repeat the above steps 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Step 5: Restart QuickBooks services & test

After adjusting permissions and shares, open Services (services 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 msc) → restart QuickBooksDBXX and QBCFMonitorService so permissions take effect 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Then, on a workstation, open QuickBooks → go to File > Switch to Multi-User Mode and test if the company file opens without H202 error 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Method 4: Configure Firewall and Security Settings on the Server

Windows Firewall or third-party security software often blocks QuickBooks connections, leading to Error H202 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 To fix this, make sure QuickBooks programs and ports are allowed through your firewall 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Windows Firewall or third-party security software can sometimes block QuickBooks connections, resulting in Error H202 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 Setting up proper firewall rules ensures workstations can reliably communicate with the server 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Step 1: Run QuickBooks File Doctor First

Before making manual changes, try the automated fix:

Open QuickBooks Tool Hub on the server 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Go to Company File Issues and run QuickBooks File Doctor 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Select Check your file and network 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Let the tool scan and repair firewall settings 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

If the issue persists, continue with manual configuration 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Step 2: Add Firewall Port Exceptions (Inbound and Outbound)

QuickBooks Desktop uses specific ports to communicate across the network 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 You need to create both inbound and outbound rules in Windows Firewall 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Open the Start menu, type Windows Defender Firewall with Advanced Security, and press Enter 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Select Inbound Rules → New Rule 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Choose Port, click Next, select TCP, and enter the ports for your QuickBooks version
1-888-493-2290 or 1 888 493 2290

Choose Allow the connection, select Domain, Private, and Public, then click Next
1-888-493-2290 or 1 888 493 2290

Name the rule (e 1-888-493-2290 or 1 888 493 2290 g 1-888-493-2290 or 1 888 493 2290 , “QuickBooks Inbound Ports”) and click Finish 1-888-493-2290 or 1 888 493 2290

Repeat these steps under Outbound Rules 1-888-493-2290 or 1 888 493 2290
Required Ports for QuickBooks Desktop Versions

QuickBooks Desktop 2020 and later: 8019, XXXXX

QuickBooks Desktop 2019: 8019, XXXXX

QuickBooks Desktop 2018: 8019, 56728, 55378–55382

QuickBooks Desktop 2017: 8019, 56727, 55373–55377

Note: XXXXX represents the dynamic port number assigned to your QuickBooks version
1-888-493-2290 or 1 888 493 2290 You can find this number in the Port Monitor tab of
QuickBooks Database Server Manager on the server 1-888-493-2290 or 1 888 493 2290

Step 3: Add Exceptions for QuickBooks Executable Files

Next, allow specific QuickBooks program files through the firewall:

In Windows Defender Firewall with Advanced Security, go to Inbound Rules → New Rule
1-888-493-2290 or 1 888 493 2290

Choose Program, then click Browse to locate each file listed below 1-888-493-2290 or 1 888 493 2290

Select Allow the connection, apply it to all profiles, and finish the rule setup 1-888-493-2290 or 1 888 493 2290

Repeat the same process for Outbound Rules 1-888-493-2290 or 1 888 493 2290

Common QuickBooks Executables to Allow:

QBW32 1-888-493-2290 or 1 888 493 2290 exe

QBDBMgrN 1-888-493-2290 or 1 888 493 2290 exe

QBFCMonitorService 1-888-493-2290 or 1 888 493 2290 exe

QBServerUtilityMgr 1-888-493-2290 or 1 888 493 2290 exe

FileManagement 1-888-493-2290 or 1 888 493 2290 exe

Dbmlsync 1-888-493-2290 or 1 888 493 2290 exe

AutoBackupExe 1-888-493-2290 or 1 888 493 2290 exe

IntuitSyncManager 1-888-493-2290 or 1 888 493 2290 exe (if applicable)

The exact location of these files depends on your QuickBooks version and installation path
(typically in C:\Program Files\Intuit\QuickBooks [Year]) 1-888-493-2290 or 1 888 493 2290

Step 4: Update Antivirus or Third-Party Firewall Settings

If you use antivirus or other security software, ensure that:

The same ports listed above are open 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

All QuickBooks executables are added to the exclusion/trusted list 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

If QuickBooks only works after disabling the software, adjust its settings so it no longer blocks connections 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Step 5: Restart and Test Multi-User Mode

Restart the server and all workstations to apply the changes 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Open QuickBooks on a workstation and select File > Switch to Multi-User Mode

1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

If the firewall was the issue, Error H202 should no longer appear 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Method 5: Test Network Connectivity (Ping the Server)

Error H202 often points to a network connectivity problem between the workstation and the server 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 You can quickly test this by “pinging” the server from each workstation 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Step 1: Enable Network Discovery

On both the server and all workstations, open Control Panel > Network and Sharing Center > Change advanced sharing settings 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Under the current network profile, select Turn on network discovery and Turn on file and printer sharing 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Save changes if needed 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 This ensures all computers can see each other on the network 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Step 2: Find the Server Name

On the server, open Command Prompt (type CMD in Start and press Enter) 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Type ipconfig /all and press Enter 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Look for the Host Name in the results and note it down 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 (You can also press Windows + Pause/Break to see the computer name in system info 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290)

Step 3: Ping the Server from a Workstation

On a workstation showing Error H202, open Command Prompt 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Type ping <ServerName> (replace <ServerName> with your actual server name, e
1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 g 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 , ping
QBServer) 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290
Press Enter 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Step 4: Review the Results

Success → Replies with 0% packet loss mean the workstation can communicate with the server
1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Failure → If you see Request timed out or high packet loss, the workstation cannot reliably
reach the server 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 This could be caused by:

The computers are on different networks/VLANs 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

A firewall or router is blocking traffic 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

The server is offline or unreachable 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Step 5: Test All Workstations

Repeat this test on every workstation that needs multi-user access 1-888-493-2290 or 1 ↵ 888
↵ 493 ↵ 2290 If any cannot ping the server, resolve the connectivity issue first (check cabling,
Wi-Fi, firewall, or router settings) 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 In some cases,
you may need IT assistance 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

If all workstations can ping the server successfully by name but Error H202 persists, the next
step is to check name resolution by updating the hosts file 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵
2290

Method 6: Edit the Windows Hosts File to Include the Server (Fix Name Resolution)

If workstations can ping the server but QuickBooks still shows Error H202, the issue may be
with name resolution-the workstation may not be translating the server name to the correct IP
address 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 Manually updating the Windows hosts file
ensures each workstation can locate the server 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Step 1: Get the Server's Details

On the server, open Command Prompt and run:

ipconfig /all 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Note the Host Name (e 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 g 1-888-493-2290 or 1 ↵
888 ↵ 493 ↵ 2290 , QBServer) and the IPv4 Address (e 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵
2290 g 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 , 192 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵
2290 168 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 1 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵
2290 50) 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Step 2: Open the Hosts File on a Workstation

Log into the workstation with Administrator rights 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Navigate to: C:\Windows\System32\Drivers\etc\ 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Locate the hosts file (no extension) 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Right-click Notepad and select Run as Administrator, then open the hosts file from within Notepad 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Step 3: Add the Server Entry

At the bottom of the file, add a line with the server's IP and name 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 For example:

192 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 168 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290
1 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 50 QBServer

Use a Tab between the IP and the server name 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Step 4: Save the File

Save changes (File > Save) 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 If permissions block the save, confirm you launched Notepad as Administrator 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Step 5: Repeat on All Workstations

Add the same entry to the hosts file on every workstation that needs access to QuickBooks 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Optional: You can also add workstation details to the server's hosts file, but this isn't usually required for QuickBooks 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Step 6: Test Multi-User Mode

Open QuickBooks on a workstation and switch to Multi-User Mode 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

If name resolution was the problem, QuickBooks should now connect to the server without showing Error H202 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Method 7: Additional Troubleshooting (If the Above Methods Don't Work)

If Error H202 still appears after trying the previous fixes, you can try these advanced steps:

Recreate the Network Data (1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 ND) File

On the server, open the folder where your company file is stored 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Locate the file with the same name as your company file, but ending in 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 ND (e 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 g 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 , MyCompanyFile 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 qbw 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 nd) 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Rename it to MyCompanyFile 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 qbw 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 nd 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 old 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Open QuickBooks on the server and re-open the company file in multi-user mode

1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 This will generate a fresh 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290 ND file 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Try accessing the file again from a workstation 1-888-493-2290 or 1 ↵ 888 ↵ 493 ↵ 2290

Move the Company File to a New Folder

Create a new folder on the server (e.g. 1-888-493-2290 or 1-888-493-2290) g
1-888-493-2290 or 1-888-493-2290, C:\QBFiles\Shared) 1-888-493-2290 or 1-888-493-2290

Share the folder with full permissions 1-888-493-2290 or 1-888-493-2290

Copy your company file (1-888-493-2290 or 1-888-493-2290 QBW) and related files (1-888-493-2290 or 1-888-493-2290 ND, 1-888-493-2290 or 1-888-493-2290 TLG) into the new folder 1-888-493-2290 or 1-888-493-2290

Open the file in QuickBooks from this new location, then test multi-user mode 1-888-493-2290 or 1-888-493-2290

Run the QuickBooks Connection Diagnostic Tool (Older Versions)

For QuickBooks 2016 and earlier, use the Connection Diagnostic Tool (Intuit's older utility, replaced by File Doctor in newer versions) 1-888-493-2290 or 1-888-493-2290

This tool checks firewall ports and network connectivity and may help pinpoint the issue

1-888-493-2290 or 1-888-493-2290

Consult IT or QuickBooks Support

If none of the above steps work, the issue may be rooted in a deeper network or Windows settings 1-888-493-2290 or 1-888-493-2290

At this stage, it's best to contact your IT administrator or QuickBooks Support for advanced troubleshooting 1-888-493-2290 or 1-888-493-2290

Best Practices to Prevent H2O2 and Multi-User Issues

Use only one host computer; the server should host multi-user access while all workstations keep hosting turned off 1-888-493-2290 or 1-888-493-2290

Keep the QuickBooks Database Server Manager updated whenever you update or install a new QuickBooks version 1-888-493-2290 or 1-888-493-2290

Set proper folder permissions by giving the QBDataServiceUser and authorized users full control of the company file folder 1-888-493-2290 or 1-888-493-2290

Configure firewalls and security software to allow QuickBooks programs and ports, ideally right after installation 1-888-493-2290 or 1-888-493-2290

Use a reliable local network; wired Ethernet is recommended for the server and workstations instead of Wi-Fi or VPNs 1-888-493-2290 or 1-888-493-2290

Reboot and update regularly to clear caches and apply the latest Windows and QuickBooks patches 1-888-493-2290 or 1-888-493-2290

Watch for alternate hosting mode on workstations and disable it immediately if detected 1-888-493-2290 or 1-888-493-2290

Backup your company file often and run Verify/Rebuild Data to maintain file health and prevent errors 1-888-493-2290 or 1-888-493-2290

Consider a dedicated server or hosting service to improve stability and reduce interruptions 1-888-493-2290 or 1-888-493-2290

Final Thoughts

QuickBooks Error H202 is a common obstacle in multi-user setups, typically resulting from configuration, permissions, or network connectivity issues 1-888-493-2290 or 1 888 493 2290 By following the methods outlined above, you can quickly resolve the QuickBooks H202 error with minimal downtime 1-888-493-2290 or 1 888 493 2290 However, maintaining a reliable multi-user QuickBooks environment can be challenging if you're relying on local servers and networks 1-888-493-2290 or 1 888 493 2290

By hosting QuickBooks Desktop in the cloud with us, you gain uninterrupted access to your accounting data and unlock dedicated support designed to keep your business moving forward without errors or delays 1-888-493-2290 or 1 888 493 2290